Effective Date: April 23, 2026 I Updated: November 2026

These Terms and Conditions ("Terms") govern your access to and use of the Armor Labs Inc. website and any publicly available features or content provided through the website (collectively, the "Website"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, you should not use the Website..

1. Use of the Website

You agree to use the Website only for lawful purposes and in accordance with these Terms.

You agree not to:

- Violate any applicable laws or regulations
- Interfere with or disrupt the Website or servers
- Attempt to gain unauthorized access to any systems or data
- Use the Website to distribute harmful, fraudulent, or malicious content
- Reverse engineer, decompile, or attempt to extract source code from any part of the Website
- Access, collect, copy or monitor the Website or the Armor platform, or any data in it, by automated means, including bots, scrapers, crawlers, spiders, headless browsers, AI or LLM agents, or browser automation, except through an API or integration Armor has expressly made available to you, and within its documented limits
- Circumvent, disable or interfere with any security, rate-limiting, bot-detection, session-binding or access-control measure, or present a credential, token or session obtained for one person or device from another client
- Use any content or data obtained from the Website or the platform to train, fine-tune or evaluate a machine-learning or AI model, or to build a competing product or dataset
- Sell, license or give to a third party any data collected in breach of these Terms

Armor may monitor for, slow, block or suspend automated or abusive access without notice. Requests that violate this section are unauthorized.

2. Eligibility

You must be at least 18 years old to use the Website. By using the Website, you represent and warrant that you meet this requirement.

3. Intellectual Property

All content, features, and functionality of the Website, including but not limited to text, graphics, logos, software, and design, are owned by Armor Labs Inc. or its licensors and are protected by applicable intellectual property laws.

You are granted a limited, non-exclusive, non-transferable, and revocable license to access and use the Website for its intended purpose.

You may not copy, reproduce, distribute, modify, or create derivative works without prior written consent.

4. No Reliance / Informational Use

The content provided on the Website is for informational purposes only and should not be relied upon as professional, legal, financial, or operational advice

5. Website Availability

We may modify, suspend, or discontinue any part of the Website at any time without notice.
We do not guarantee that the Website will be available at all times or free from interruptions.

6. Disclaimer of Warranties

The Website is provided on an “as is” and “as available” basis.

To the maximum extent permitted by law, Armor Labs Inc. disclaims all warranties, express or implied, including but not limited to:

- Merchantability
- Fitness for a particular purpose
- Non-infringement
- Accuracy or reliability of content

7. Limitation of Liability

To the fullest extent permitted by law, Armor Labs Inc. shall not be liable for any:

- Indirect, incidental, consequential, or special damages
- Loss of profits, revenue, data, or business opportunities

Arising out of or related to your use of, or inability to use, the Website, even if we have been advised of the possibility of such damages.

8. Indemnification

You agree to defend, indemnify, and hold harmless Armor Labs Inc. and its affiliates, officers, employees, and agents from and against any claims, damages, obligations, losses, liabilities, costs, or expenses arising from:

- Your use of the Website
- Your violation of these Terms
- Your violation of any third-party rights

9. Third-Party Links

The Website may contain links to third-party websites or services.
We are not responsible for the content, policies, or practices of third parties.

10. Future Products and Services

Armor Labs Inc. may offer products or services separate from the Website. Any such offerings will be subject to separate terms and agreements.

11. SMS/Text Message Terms

As part of the Armor platform's alert and notification functionality, Armor may send SMS/text messages to Authorized Users (people given access to the platform by a business customer of Armor, their "Customer Organization") on behalf of their Customer Organization. These SMS terms apply to those messages.

- **Consent:** Authorized Users consent to receive SMS messages by entering a mobile number, selecting the alert categories they want, and checking the consent box on the platform's Settings → Alerts page. Drivers may also receive messages at a work mobile number provided by their Customer Organization for operational communication. By providing your mobile phone number and enabling SMS alerts, you expressly consent to receive automated text messages from Armor related to platform operations. Consent to receive text messages is not a condition of purchasing any goods or services or of using the platform.
- **Types of Messages:** SMS messages may include operational alerts, load updates, ETA and delay notifications, safety notifications, delivery status updates, account messages such as an invitation or sign-in link for the Armor Driver App, and other time-sensitive information relevant to the Authorized User's role. Messages are transactional and operational in nature. Phone numbers are never used for marketing purposes — only for platform alerts, notifications, and account messages.
- **Message Frequency:** Message frequency varies based on alert activity and the Authorized User's role and notification preferences.
- **Opt-Out:** You may opt out of SMS messages at any time by replying STOP to any message, or by disabling SMS alerts in your platform settings. Opting out of SMS does not affect other platform functionality.
- **Opt-In:** If you have previously opted out, you may opt back in by replying START or by re-enabling SMS alerts in your platform settings.
- **Help:** For help with SMS alerts, reply HELP to any message or contact privacy@usearmor.app.

• **Rates:** Message and data rates may apply depending on your mobile carrier and plan. Armor is not responsible for any charges imposed by your carrier.
• **Carrier Liability:** Carriers are not liable for delayed or undelivered messages. Message delivery is subject to effective transmission by your mobile carrier.
• **Supported Carriers:** Armor supports messaging on all major U.S. mobile carriers. However, service availability may vary by carrier and location.
• **No Warranty on Delivery:** While Armor makes reasonable efforts to deliver SMS messages in a timely manner, we do not guarantee delivery of any particular message.
• **Privacy:** Our handling of mobile numbers and SMS consent is described in our Privacy Policy.

12. Changes to These Terms

We may update these Terms from time to time. Continued use of the Website after such changes constitutes your acceptance of the updated Terms.

13. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of the State of Delaware, without regard to conflict of law principles.

Any legal action or proceeding arising under these Terms shall be brought exclusively in the state or federal courts located in Delaware.

14. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

15. Entire Agreement

These Terms constitute the entire agreement between you and Armor Labs Inc. regarding your use of the Website and supersede any prior agreements or understandings

16. Contact Information

Armor Labs Inc.:

info@usearmor.app

https://usearmor.app/